

The Airdrie Public Library Internet Policy

9.8.1 Philosophy

Mission

Airdrie Public Library is an accessible centre of information that enhances quality of life and provides opportunities through its inclusive services, programs, collections and spaces which support literacy, lifelong learning, leisure and cultural connections within the community. In keeping with its vision and mission, the Airdrie Public Library provides Internet based services to the public.

Guiding Principles

The Library has embraced the Internet as a way to enhance traditional collections and services and is committed to ensuring that all members of the community have equal access to this resource.

The provision of public use Internet services allows Airdrie Public Library patrons to connect to ideas and information on a global scale and with others in pursuit of knowledge, shared experiences and communication. Internet services also supplement the traditional recreational services provided by the Library.

The Library believes in providing education and information about the safe and effective use of the Internet and in enhancing their customer's information literacy skills.

This policy adheres to the Canadian Federation of Library Associations Statements on:

- Intellectual Freedom,
- Internet Access, and
- Information and Telecommunication Access Principles

9.8.2 Customer Responsibilities and Rights

Airdrie Public Library customers have the following responsibilities and rights with respect to the Internet based services the Library provides:

a) Be involved: Parents and guardians are responsible for the use their children make of the Internet

b) Be careful: The Internet is not a secure medium and third parties may be able to obtain information about users' activities. Please use caution before providing any personal information over the Internet. Users are responsible for any losses or damages that occur as a result of any online transactions they conduct on the Internet. The Library assumes no responsibility for the security and privacy of online transactions.

c) Be cautious: The Internet is an unregulated, worldwide network. The Internet contains information and opinions that range in scope from reliable and authoritative to controversial, extremely offensive or dangerously inaccurate or outdated. Information found on the Internet may not be accurate, complete or current. Users must assess the validity of the information found.

- d) Users must respect the privacy of others using the Library's public Internet access workstations.
- e) Users have the right to equitable access to the Library's public Internet access workstations.
- f) Users have the right to access and read this policy and discuss it with appropriate staff and Library trustees.
- g) As public use computer Internet workstations are located in open areas shared by library patrons of all ages, backgrounds, and sensibilities, individual users must be respectful of other library patrons when accessing the Internet from these workstations.
- h) Users are responsible for complying with this Internet Use Policy. Failure to do so may result in loss of Internet access and loss of library privileges.

9.8.3 Library Responsibilities and Rights

The right of all Library patrons to access the Internet is defined by the policies governing Internet Access and the Library Rules of Behavior. Airdrie Public Library has the following responsibilities and rights with respect to the Internet based services the Library provides:

- a) The Library will post its Internet Access Policy.
- b) The Library will make reasonable efforts to ensure compliance with the Internet Access Policy.
- c) The Library will take reasonable measures to ensure the privacy and confidentiality of Internet users.
- d) The Library will provide staff assistance to library Internet users whenever time and knowledge permit.
- g) The Library reserves the right to limit Internet use in terms of the amount of time used and to terminate an Internet session at any time.
- h) Library staff has the final authority to ask users to leave the Library if they are disturbing others or engaging in Internet use behaviour that is inappropriate in a public area.
- i) The Library will take reasonable measures to ensure the privacy and confidentiality of Internet users.

9.8.4 Legal Compliance

- a) In accessing the Internet, you are subject to federal, provincial, and municipal legislation related to Internet use, including the provisions of the Criminal Code regarding obscenity, child pornography, sedition, and the incitement of hatred. You must not use the Internet for any illegal purposes. You agree that you will use the Internet in compliance with all applicable municipal, provincial, federal and international laws, rules and regulations, including any laws regarding the transmission of technical data. You shall not (a) use the Internet to upload, transmit or otherwise distribute any content that is unlawful, defamatory, harassing, abusive, fraudulent, obscene, contains viruses, or is otherwise objectionable (as determined by the Library in its sole discretion); upload, transmit or otherwise distribute content that infringes upon another party's

intellectual property rights or other proprietary, contractual or fiduciary rights or obligations; or (c) use the Internet for any fraudulent or inappropriate purpose.

b) Copyright: Copying or distributing material found on the Internet may infringe on copyright or other intellectual property rights of others. The Library is not responsible for such infringements by you.

d) Breach of these Terms of Use: If you breach any provision of these Terms of Use, damage this hardware, modify or attempt to modify any software program, or subvert or attempt to subvert any security devices that the Library has installed, then the Library may terminate your use of any of the Library's computers. The Library may also suspend library privileges for such length of time as the Library considers appropriate. In addition, your breach, damage or security subversion may result in civil or criminal proceedings being commenced against you. The Library reserves the right, but shall have no obligation, to investigate your use of the Internet in order to determine whether a violation of these Terms of Use has occurred or to comply with any applicable law, regulation, legal process or governmental request.

e) Indemnification: You agree to hold harmless and indemnify the Library, its directors, officers, employees and agents, from and against all third party claims and legal proceedings of every kind whatsoever arising from or in any way related to your use of the Network. This includes all legal costs incurred by the Library in the defense of such claims and proceedings.